VOLT TIME

Get Started

This quick start guide will explain how to get started using your new Source 2. For more information, see our website volttime.com or for other manuals and instructions see volttime.com/manuals
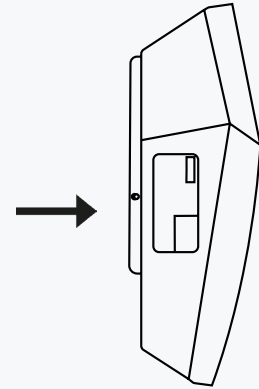
Login Details

Serialnumber

The serial number you'll find on the left hand side of the Source charger. You'll need this number for example for connecting the Volt Time App.

PIN

The PIN of the charger is unique and you'll find it on the sticker on the inside of your consumer unit or you'll receive it from the installer. Lost sticker or PIN? Contact the Volt Time helpdesk.

Load & Solar

Load Balancing

By dynamically measuring the building's consumption, your charging station can always use the maximum remainder for your car. This way you always charge as fast as possible without blowing a fuse!

Solar Balancing

Do you have solar panels? With Solar Charging you can use a combination of Load and Solar Balancing, or charge using only excess solar power.

When a solar mode is used, your charger will only charge when there is excess solar power available. If all generated solar power is used up by the rest of the building, charging will stop.** You can find more information on our website:

volttime.com/solar

Volt Time App

The Volt Time App is the free companion to Volt Time charging stations. Full of options and features to make charging your EV easier and smarter.

Charger settings

With the app you'll get a clear overview of charging transactions, access to authorisation settings and the option to toggle between various charging modes. You'll have full control over how you charge your EV!

Plug and Charge

Charging without having to authorise the session every time? Enable Plug & Charge through the app. Add a card you wish to use for automatic authorisation and your charger will start charging immediately when you plug the cable into your car.

Automatic billing and reimbursement

Do you wish to enable automatic reimbursement with your employer (through services such as E-Flux or Last Mile Solutions)? Make sure your charging card is setup correctly with this service. You can contact your reseller for assistance.

Adding the card in the Volt Time app is not necessary.

Download on the App Store

GET IT ON Google Play

VOLT⧖TIME

Start Charging

To start your charging session:

- Insert the charging cable into the vehicle (in case of the socket version, also insert into the charging station).
- Lock the vehicle.
- If applicable, hold your charging card in front of the card reader.

The LED will indicate the status of the charging station. For explanation regarding status indication, see the table below.

To end your charging session:

- Hold your charging card in front of the card reader.
- Unlock the vehicle.
- Remove the charging cable from the vehicle.
- Socket: Remove the charging cable from the charging station.

Troubleshooting
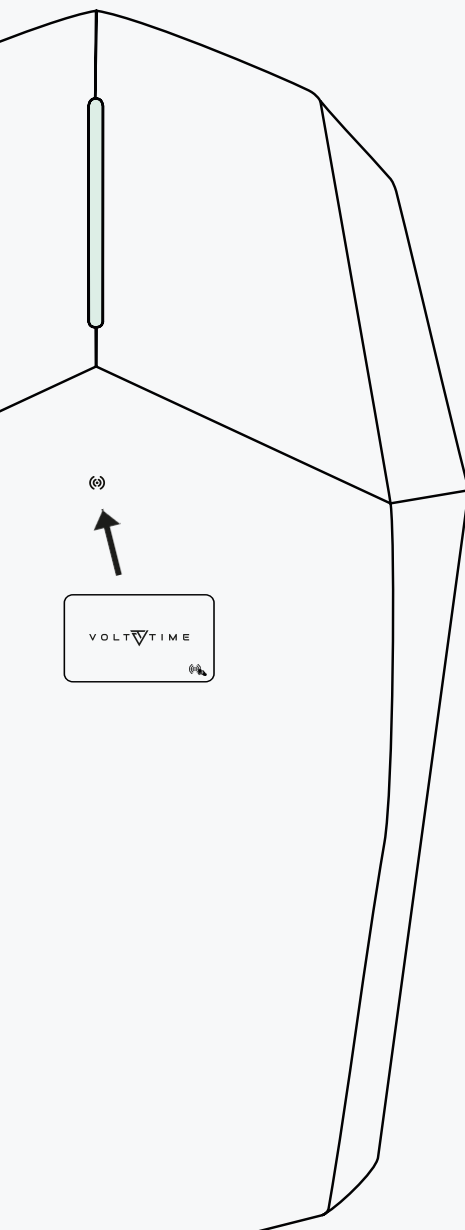
My card/tag is denied:

- With automatic reimbursement: Contact the reseller or backoffice provider.
- For private use or manual reimbursement, add your card through the Volt Time App.

My charger doesn't charge on Solar:

- Are you returning enough solar power back to the grid to charge your car? Simply generating solar power isn't enough, it requires excess solar power. See volttime.com/solar for more information.

Charging cable is stuck:

- Make sure the vehicle is unlocked.
- Socket: Remove the cable from the car first, then from the charger.
- Does this not work? Switch the charging station off with the switch in the consumer unit.

Charger offline:

- End the charging session.
- Switch the charger off and back on with the switch in the consumer unit.

The charging session won't start:

- Make sure the LED is green.
- Scan your charging card. The LED should now turn yellow.
- Insert the cable into the vehicle. The LED should now turn light blue.
- Lock the vehicle. The charging session should start, the LED will turn dark blue.

The LED is pulsating red:

- If you already have the app, the charger might be locked. Check the settings. If not:
- The installer hasn't finished the configuration. Contact the installer.

LED-Colour	Status	LED-colour	Status
Constant	Product is booting up.	Constant	Charging in progress.
Constant	Standby, ready for use.	Pulsating	Waiting for (solar) power.
LED blinks 1x	RFID card/tag is scanned.	Pulsating	Updating firmware (updating can take up to 15 minutes).
Constant	RFID card is authorised for the charging session or the car is connected to the charger.	Constant	⚠ **WARNING** Critical error. **DO NOT** try to charge. See the app for more information.
LED blinks 1x	The RFID card is denied, add it through the app. In case of automatic reimbursement, add the card through the backoffice provider.	Golvend	Charger is locked, or not configured.
Constant	Waiting for the vehicle to start the charging session **or** the battery is fully charged.		